



**HAAVIN SERVICES (M)
SDN BHD**



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WASTE MANAGEMENT & RECYCLING SOLUTIONS



Company Profile

ABOUT US

Haavin Services (M) Sdn Bhd delivers reliable waste collection, RO-RO bin hauling, recycling support, grease trap cleaning, and premise cleaning—built for consistent scheduling, clean sites, and accountable service delivery.



Company Snapshot



- **Services:** Solid waste collection | RO-RO bins & hauling | Recycling collection | Grease trap cleaning | Premise cleaning
- **Coverage:** Klang Valley & surrounding areas (edit if needed)
- **Engagement:** Monthly contract (scheduled) | Ad-hoc / project basis
- **Operations:** Dedicated fleet | Trained operators | Optional on-site supervision
- **Support:** Overflow / emergency pickup options (subject to scheduling).

HAAVIN SERVICES (M) SDN BHD

Contact

HQ (Office): 39-1st Floor, Viva Biz Avenue, Jalan Suppiah Pillay, Off Jalan Ipoh, 51200 Kuala Lumpur

Operations Site: Lot 31826, Batu 9, Jalan Gombak, 53100 Kuala Lumpur, Selangor .
Tel: 03-4051-2436

Email: Haavinservices@gmail.com

Website: In development | QR: WhatsApp / Company Profile

LEADERSHIP & MANAGEMENT



**Chief Executive Officer
/ Founder**

Chief Executive Officer / Founder- Renukamala

Founder & CEO of Haavin Services Sdn Bhd

With over 20 years of experience in the waste management industry, Renukamala brings strong operational leadership and deep industry expertise to Haavin Services. She has successfully managed major commercial and industrial waste projects, ensuring regulatory compliance, operational efficiency, and sustainable waste solutions. Her leadership focuses on responsible waste management practices, continuous improvement, and delivering reliable, cost-effective solutions to clients across multiple sectors.

“Sustainable waste management is not just a service — it is our responsibility to the next generation.”— Renukamala



LEADERSHIP & MANAGEMENT

Director — Operations & Service Delivery- Sutha

Focus: Scheduling discipline, fleet coordination, and on-ground execution.

- Manages route planning, dispatch coordination, and service continuity
- Oversees supervisors and site execution for contract and project sites
- Supports issue resolution: access challenges, overflow risk, urgent requests
- Ensures consistent site discipline and service quality checks

Director (Commercial & Support)- Ameer Asyraf

Focus: Client coordination, contracts, documentation and customer experience.

- Handles quotations, contract coordination, and scope confirmation
- Supports customer service workflow, requests, and scheduling updates
- Oversees billing/admin coordination and documentation support where required
- Ensures communication standards and fast response for client enquiries



Director — Operations & Service Delivery-



Director (Commercial & Support)

LEADERSHIP & MANAGEMENT

About Haavin Services (M) Sdn Bhd

Established in 2010, Haavin Services (M) Sdn Bhd provides structured waste management, recycling support, and cleaning services for commercial buildings, residential management, industrial sites, and project-based waste removal.

We focus on what property managers and operations teams value most—consistent scheduling, clean collection points, fast coordination, and accountable site discipline.

Our services are delivered through planned routes, trained operators, and supervision options to ensure smooth day-to-day operations and reliable outcomes.



LEADERSHIP & MANAGEMENT

What we do (3 pillars)

1. Waste Collection & Hauling

Scheduled solid waste collection, RO-RO bin placement and hauling, bulky and project waste removal.

2. Recycling & Resource Recovery Support

Recycling collection programs for paper/carton, plastic, and metal with optional segregation support.

3. Cleaning & Specialized Services

Premise cleaning services and grease trap cleaning for F&B and facility operations.

Why Clients choose us

- **Reliable scheduling** with clear collection frequency options
- **Operational readiness** with fleet support and experienced crews
- **Site discipline** to reduce overflow risks and maintain cleaner waste areas
- **Responsive coordination** for ad-hoc pickups and project requirements



Our Commitment:

Cleaner sites | Predictable schedules | Accountable service delivery

HQ (Office): 39-1st Floor, Viva Biz Avenue, Jalan Suppiah Pillay, Off Jalan Ipoh, 51200 Kuala Lumpur | **Tel:** 03-4051-2436 | **Email:** Haavinservices@gmail.com

OUR SERVICES



We provide end-to-end waste management solutions designed for clean sites, consistent scheduling, and reliable service delivery across commercial, residential, industrial, and project-based requirements.



1 Waste Collection & Hauling

- Scheduled solid waste collection (commercial, residential & industrial).
- RO-RO bin supply, placement & hauling (construction / bulky waste).
- Bulky waste, garden/green waste & project clean-ups.
- Open truck / arm-roll / compactor solutions based on site needs.



2 Recycling & Resource Recovery Support

- Recycling collection for paper/carton, plastic & metal.
- Collection planning to support on-site segregation (optional).
- Scheduled pickups for high-volume sites.
- Optional reporting / summaries for recycling programs (if you plan to offer this).



3 Cleaning & Specialized Services

- Premise cleaning for offices, facilities, residential & industrial environments.
- Grease trap cleaning for F&B operations and facility hygiene support.
- One-time deep cleaning / post-project cleaning support.



Service Options

Monthly contract (scheduled) | Ad-hoc / project basis
| Emergency/overflow pickup (subject to availability)

INDUSTRIES WE SERVE



Our solutions are structured to meet the operational and hygiene requirements of different site types, whether it's high-traffic public areas, managed residential properties, or industrial operations.

KEY SECTORS

1 Property Management (JMB/MC) & High-Rise Residential

Scheduled waste collection, bin management, bulky waste removal, premise cleaning support

2 Commercial Buildings & Offices

Routine collection schedules, clean disposal areas, optional recycling programs

3 Retail, Malls & Public Venues

High-frequency collection options, overflow prevention support, cleaner collection points

4 Hotels, Restaurants & F&B Operations

Waste collection + grease trap cleaning schedules for hygiene compliance

5 Industrial Sites & Factories

Managed collection routes, hauling solutions, recycling recovery support where applicable

6 Construction, Renovation & Project Sites

RO-RO bins, arm-roll hauling, project waste removal and clearance support

Flexible Engagement

Monthly contract (scheduled) | Ad-hoc / project basis | Overflow / emergency pickup (subject to scheduling)

HOW WE WORK



We have got a pretty streamlined system that lets us deliver a hassle free service to every one of our customers.



1 Getting to Know You

We take a close look at the kind of waste you've got, how much of it you produce, how we're going to need to get to it, what state the collection area is in, and how often we should be collecting it.

2 Figuring Out the Perfect Fit

We recommend the right system for you - whether that's an open-top truck, an arm-roll bin (or RO-RO for short), or a compactor - based on the layout of your site and how much waste you're producing.

3 Putting the Plan into Action

We sort out where the bins go (if you need any), confirm the collection schedule with your team, and make sure the collection points are in the right place so you can keep an eye on things.

4 Collection, Hauling & Disposal

We turn up on schedule to collect your waste, and we make sure it gets taken care of in the right way - including any disposal or recovery that needs to be done.

5 Checking in and Fine Tuning

For our long term customers we'll work with them to keep the service on track - looking out for any potential issues that might come up, keeping the collection areas spick and span, and making sure we're not collecting too much or too little at the right times.





YOUR SERVICE TEAM JOURNEY

Client Coordination

- Quotations
- Scheduling
- Updates

Dispatch & Route Planning

- Optimised routes
- Timing
- Access control

On-Site Execution

- Drivers
- crew
- Supervisors
- Site discipline

Handling & Support

- Recycling support
- Grease trap
- Cleaning services

Service Review

- Feedback
- Improvements
- Schedule optimisation

FLEET, EQUIPMENT & BIN SYSTEMS



We support reliable service delivery through dedicated fleet resources, bin systems, and operational equipment, selected to match different site requirements and waste volumes.

1 Collection & Hauling Fleet

- **Open Truck System:** For general waste and flexible collection needs
- **Arm-Roll (RO-RO) Lorry System:** For RO-RO bins, bulky waste and project sites
- **Compactor Lorry System:** for high-volume sites requiring controlled storage and efficient hauling.



2 Bin & Waste Containment Systems

- **RO-RO Bins:** Suitable for construction, renovation, bulky waste, and clearance projects
- **Mobile Bins / Standard Waste Bins:** Suitable for daily scheduled collection at residential and commercial sites
- **Compactor Units:** Suitable for high-traffic locations and higher waste output sites.



3 Operational Support Equipment

- Cleaning and wash-down support equipment (for collection point hygiene where applicable)
- Basic site-support tools for waste handling and clearance works
- Grease trap cleaning equipment for F&B hygiene support.



OUR VEHICLES



QUALITY, SAFETY & COMPLIANCE



We prioritise safe operations, clean collection points, and reliable scheduling, supported by clear site discipline and service monitoring.



Quality & Site Discipline

- Collection schedules planned to reduce overflow risks and maintain cleaner disposal areas
- Collection point practices focused on hygiene, order, and minimal disruption to site operations
- Supervisor oversight available for contract sites and project works (where applicable).
- Continuous improvement based on site feedback and operational reviews.



DISCIPLINE



Safety & Operational Standards

- Operators are briefed on safe handling practices and on-site work discipline
- Appropriate PPE usage where required by site conditions
- Vehicle and equipment readiness checks to support safer operations
- Clear coordination with building management / site PIC for access and timing.



Compliance & Documentation Support

- Structured service records for scheduled collections (where applicable)
- Support for site audit requirements through service confirmation and job tracking (where applicable)
- Responsible handling and transport practices aligned to operational requirements



SERVICE OPTIONS & SERVICE STANDARDS



We provide structured waste management solutions through **scheduled contracts** and **ad-hoc project services**. Every engagement is supported by clear scheduling, site coordination, and a defined escalation process to keep operations smooth and collection points clean.

Scheduled Contract Services (Monthly / Ongoing)

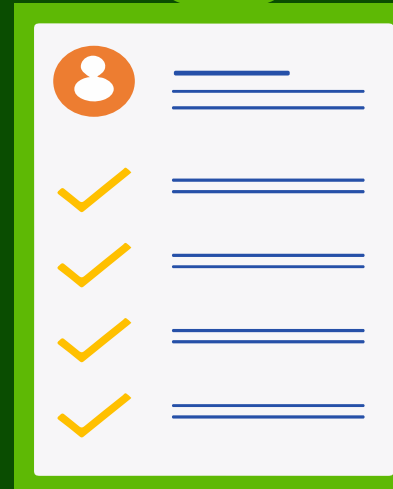
Recommended for: Condominiums (JMB/MC), commercial buildings, malls, hotels, factories

What's included

- **Agreed collection schedule** based on site waste output and operational needs
- **Collection point planning** to reduce overflow risk and maintain hygiene
- **Service coordination** with your site PIC for access, timing, and updates
- **Optional service add-ons:** recycling pickup, bulky waste removal, grease trap cleaning, premise cleaning

Typical outcomes

- Cleaner disposal areas
- Predictable operations for management teams
- Better control over overflow and special waste situations.

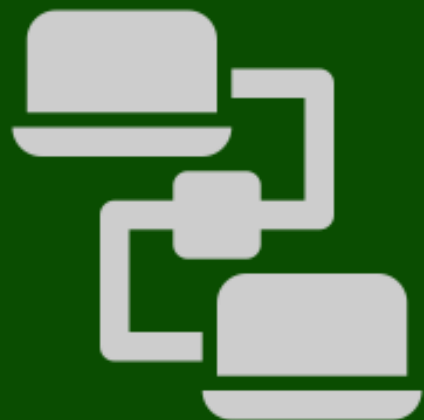


Ad-Hoc & Project Services (One-Time / Short-Term)

Recommended for: Renovations, clearance works, bulky waste, urgent clean-ups, seasonal disposal

What's included ?

- **Project-based deployment** based on timeline and access requirements
- **RO-RO bins & hauling support** (where applicable)
- **Clearance and removal scheduling** to minimise disruption to site operations
- Optional post-clearance cleaning support (upon request)



SERVICE OPTIONS & SERVICE STANDARDS



F&B Hygiene Support (Grease Trap + Waste Coordination)

Recommended for: Restaurants, food courts, hotels, kitchens and centralised F&B operations

What's included

- Grease trap cleaning on a **planned schedule** based on operational requirements
- Coordinated service timing to support hygiene and smoother kitchen operations
- Call-out support subject to availability and site access conditions.



Service Standards (What clients can expect)

A. Clear Scheduling & Coordination

- Collection frequency and service scope agreed before commencement
- Dedicated coordination channel for requests, updates, and schedule changes



B. Escalation & Issue Handling

- A defined process for **missed pickup, access issues, and overflow risk** situations
- Updates communicated to the site PIC for faster resolution.

C. Site Discipline & Service Oversight

- Service delivery focused on maintaining cleaner collection points and orderly disposal areas
- Optional supervisor oversight for contract sites and project works (upon request)



Engagement Types: Contract (Scheduled) | Ad-Hoc (Project) | F&B Hygiene Support

Key Focus: Clean sites | Predictable schedules | Accountable delivery

CASE STUDIES

Ramadan Bazaar Peak Waste Control



Site / Event



Seri Murni Ramadan Bazaar, Taman Murni, Kuala Lumpur -
March 18 to April 6, 2025

Situation



Nightly peak crowds caused sudden waste spikes (food waste + packaging). Collection points had to stay clean and controlled to prevent overflow, odour, and complaints.

Operational Complexity

- Waste spikes concentrated in a short evening window
- Tight access due to crowds and vendor operations
- Hygiene-sensitive waste (food, liquids)
- Fast turnaround required without disrupting stall flow

Haavin-Style Solution

- Peak-hour collection schedule aligned to bazaar operating hours
- Designated holding points and collection point discipline
- Suitable hauling method based on access conditions
- Escalation channel for overflow-risk nights

Outcomes



- Cleaner waste zones during peak periods
- Reduced overflow risk through structured timing
- Faster response when volume exceeded expectations.

CASE STUDIES

Stadium-Scale Event Waste Operations



Site / Event



Metro Arena Kuala Lumpur — “Legends Live Concert” — Saturday, August 24, 2024

Situation



A high-attendance event required waste handling under security-controlled access, limited loading windows, and strict public-facing cleanliness expectations.

Operational Complexity

- Restricted access windows and controlled entry
- Major waste spike pre-event and post-event
- Multi-stakeholder coordination (security, organiser, venue ops, vendors)
- High reputation risk if collection points overflow

Haavin-Style Solution

- Pre-positioning plan + post-event extraction workflow
- Coordinated loading windows with site PIC
- Dedicated crew allocation and defined escalation process
- Site discipline controls to keep waste areas orderly

Outcomes



- Cleaner waste zones during peak periods
- Reduced overflow risk through structured timing
- Faster response when volume exceeded expectations.

CASE STUDIES

Construction Waste in an Occupied Commercial Site



Site / Event



Viva Square Retail Extension Works, Kuala Lumpur — January to February 2025

Situation



Renovation works generated bulky waste while parts of the site remained operational, requiring strict timing and disciplined removal

Operational Complexity

- Occupied operations with limited loading hours
- Bulky waste accumulation and safety/access risks
- Need to avoid disruption to tenants and public areas
- Continuous coordination with contractor + building management

Haavin-Style Solution

RO-RO / hauling solution matched to waste type and access
Scheduled removals around operational hours
Clear waste holding rules and collection point discipline
Escalation support for urgent clearance requests (subject to availability).

Outcomes



- Cleaner, safer waste zones
- Minimal disruption to operations
- Controlled removal aligned to project timeline

Why Haavin



We deliver waste management services with a focus on clean sites, consistent scheduling, and accountable execution—supported by the right hauling system, disciplined operational coordination, and a continuous drive to improve service standards.

What Sets Us Apart

Structured Scheduling: Collection frequency and timing are planned around site needs to support smoother daily operations and reduce overflow risk.

Right System Selection: We match each site to the most suitable solution—**open truck, arm-roll (RO-RO), or compactor system** based on waste volume, access conditions, and operational constraints.

Site Discipline & Clean Collection Points: Our operational approach prioritises orderly waste areas, controlled handling practices, and cleaner collection points—especially for high-traffic and hygiene-sensitive locations.

Responsive Coordination & Escalation Support: Clear communication channels support service requests, schedule adjustments, and issue escalation for missed pickups, access challenges, or overflow risk situations.

Environmental Responsibility: We actively support environmentally responsible practices by promoting appropriate waste handling and recycling support where applicable, while continuously improving operational practices to reduce unnecessary waste and site pollution risks.

Continuous Improvement & Technology Adoption: We are always exploring new tools, methods, and technology to improve scheduling efficiency, service tracking, and customer experience, so clients receive faster coordination, clearer service execution, and better operational control.

Flexible Engagement Options: We support both **scheduled monthly contracts** and **ad-hoc/project-based services**, with add-ons such as recycling pickup, bulky waste removal, grease trap cleaning, and premise cleaning.

Operational Readiness: Dedicated fleet support and experienced crews enable reliable delivery across different site environments and project requirements.



CONTACT US

For quotations, site assessments, contract scheduling, or project-based waste removal, contact our team. We will recommend the most suitable collection system and service frequency based on your site's waste output, access conditions, and operational needs.



03-4051-2436



Haavinservices@gmail.com



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Operations Site:

Lot 31826, Batu 9, Jalan Gombak, 53100 Kuala Lumpur, Selangor



APPENDIX – LICENSES & SUPPORTING DOCUMENTS



This section contains supporting documents and relevant certifications for reference. Copies can be provided in full upon request where required for registration, tender submission, or site compliance documentation.

Documents Included (Checklist)

	Company registration documents (SSM)
	Licenses / permits related to waste management operations (where applicable)
	Supporting certificates and compliance documents
	Safety-related documents (SOP / toolbox briefing references) (where applicable)
	Equipment / fleet supporting documents (where applicable)

